

May 21, 2010

To Whom It May Concern;

I have been working with John Dupuis for over three years. When John started Urban Glass, we started using their glazing services regularly.

I will continue to use Urban Glass and am happy to recommend them to others because they have provided me with a fast response time on quotes and the quality of their work is impeccable. Yuri Nesterov, Urban Glass' supervisor has been a pleasure to deal with and keeps touch during each step of the project's process.

Not only do I appreciate the fast response time and work quality, I also like their excellent level of communication throughout the duration of the project.

Sincerely,



Roman Taurbekov

Project Manager

Service Master